

# Dynamic Works Used PA Server Monitor to Get Immediate Notifications of Service Failures



## Industry

Internet & Mobile Service Provider

## Location

United Kingdom & Cypress

## Employees

16

## Why Power Admin?

They needed something that could not only notify them by email or mobile device when services failed, but also automatically restart those services.

## Highlights

PA Server Monitor has helped maintain customer satisfaction at the highest levels.



WE INTEGRATE  
**INFORMATION, DESIGN  
AND TECHNOLOGY**



OUR **EXPERTISE**

Once I found out about PA and also noticed the capabilities that it has (notify instantly by email, mobile device but also automatically restart the services that failed), well, there was no way we could invest time into building something in-house.

**What's your name, and what do you do at DW?**

My name is George Georgiou. I'm the Managing Director and Founder at DW.

**Tell us a little about Dynamic Works.**

Dynamic Works was founded in 2003. We are the leading company in Cyprus for providing internet and mobile solutions.

**What kind of IT challenges do you have?**

We have quite a few servers, either collocated or hosted in-house that we need to monitor. There were quite a few service failures (such as web-server, sql-server and also email-servers) and we wanted to immediately be notified about those, before our clients notify us.

**How many servers and devices do you think you manage?**

We monitor about 20 servers locally, and 5 remote servers.

**Were you looking at competitor products?**

**If so, why did you choose PA Server Monitor over other products?**

No, not really. Although, we had been thinking of setting up our own code for monitoring our servers. But again, once I found out about PA and also noticed the capabilities that it has (notify instantly by email, mobile device but also automatically restart the services that failed), well, there was no way we could invest time into building something like this. Besides, our culture in our organisation is "focus focus focus focus focus focus" in what we are doing and never get involved in other fields.

"One single phrase that could be used as your slogan guys!  
PA offers eyes for your servers!"



**George Georgiou**  
Managing Director & Founder  
DW Dynamic Works Ltd.

***In what ways has PA Server Monitor helped your company?***

As already said, when a server goes down for any reason, it automatically comes back and also notifies our system administrator to check it out before the clients have to find out. Since we've always got eyes on our servers, we have been able to troubleshoot and resolve all issues that cause all these failures. But we do need to keep our eyes open!

***How has PA Server Monitor saved you or your company time and/or money?***

Customers are happy! Their web-based projects are online 99.9% uptime! So, PA has helped a lot in maintaining customer satisfaction in high levels.

***How has PA Server Monitor made your life/job easier?***

I don't have to check every now and then if our servers are online!

***What would you say are the benefits of using PA Server Monitor?***

One single phrase that could be used as your slogan guys! "PA offers eyes for your servers!"

***Would you recommend PA Server Monitor to other companies that need monitoring solutions? And why?***

Yes, unless of course they are competitors! We can't reveal our secret to everybody, sorry :) Of course we would refer it because it could help everybody in the same way it has helped us!

Founded in 2003, Dynamic Works is a leading global provider of on-demand, integrated, custom business management software for growing, midsize and enterprise businesses. Our customised browser-based Software Solutions enable companies around the world to manage all key business operations in a single hosted system supported by reliable software and web applications built on the company's own DW Software Framework.

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