

PA Server Monitor is Cost Effective and Easy to Use



Client Profile

Broward County Public Schools (BCPS) is the sixth-largest school district in the United States of America and the second-largest in the state of Florida. The District is Florida’s first fully accredited school system since 1962. It boasts more than 271,500 students and approximately 175,000 adult students in 234 schools, centers, and technical colleges, 88 charter schools, and over 30,000 employees.

Industry

Education

Location

Florida, USA

Company Info

Approximately 30,000 employees
 1,000+ Server Installations
 300+ locations

Situation

A support team manager looking for a cost-effective way to easily monitor servers at many locations.

Challenge

Current software deployments required many man hours to maintain, support agreements are costly.

Highlights

- Advanced Notifications
- Time & Resource Saving
- Better Visibility of Environment
- Cost-efficient
- Simplified Set-up and Use
- Downtime Reduction



“Allows us to proactively monitor and inventory our servers districtwide provides us the visibility and advance notification of issues, fostering efficiency in issue prevention, resolution, and environment management. By having advance notice of server issues, we increase the availability of services to the district, which is critical for the success of our teachers and students.”

What's your name, and what do you do at Broward County Public Schools?

My name is Tamecka McKay. I'm a System Analyst with Broward County Public Schools.

What was your main challenge/problem that led to you using PA Server Monitor?

We have over 1,000 servers districtwide that need proactive monitoring, management, and maintenance. The Enterprise Infrastructure team is small and is in desperate need of appropriate tools for automation, proactive monitoring, and maintenance in order to improve service levels.

How has PA Server Monitor made your life/job easier?

I expect our job to be easier in that we can receive advance notification when there is a potential issue and therefore prevent an outage. Additionally, we will be able to have better visibility of our environment resulting in better support, capacity planning, and service levels.

What would you say are the benefits of using PA Server Monitor?

Improved service level, efficiency, reduced time for troubleshooting, and less service outages.

How has PA Server Monitor saved you or your company time and/or money?

PA Server Monitor will save time and resources in that advance notification of issues will reduce downtime and outages for both IT Staff and our end users. Additionally, we can better manage our resources by having better visibility of our environment. Lastly, we sometimes deal with "shadow IT", which is frequently disruptive. PA Server Monitor allows us to be notified when a system is added to the network that may not have been appropriately authorized.

“Absolutely! We would recommend PA Server Monitor for its ease of setup and use, as well as the affordability, which makes it extremely valuable for public, non-profit, and small IT teams.”



Tamecka McKay

Systems Analyst
Enterprise Infrastructure Team
Broward County Public

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